THE RESOURCE GROUP

SUCCESS STORY

# Maximizing pharmacy supply chain efficiency.



## BACKGROUND
## Ascension Rx

In partnership with Ascension Rx, The Resource Group launched a robust process to evaluate pharmacy wholesaler options and align with the organization's strategic goals. After identifying the wholesaler that would drive the best value, operational improvements, and customer service delivery, The Resource Group collaborated with Ascension Rx to transition over 160 sites of care. Prior to this, Ascension had not changed primary pharmacy wholesalers in over 19 years.

## PROCESS

1. **DISCOVERY** Jan 23-May 24
2. **CONTRACT** May 24-Jul 24
3. **STRATEGIZE** Aug 24-Nov 24
4. **PILOT** Dec 24
5. **IMPLEMENT** Jan 25-Mar 25
6. **SUSTAIN & OPTIMIZE** Apr 25-Present

## RESULTS

The Resource Group completed the full pharmacy wholesaler transition in 120 days.

**>$1.5B** Pharmaceutical Spend Transitioned

**99.3%** Adjusted Fill Rate

**>1300** # of Accounts Transitioned

**94.5%** On-Time Delivery

Pharmacy care settings included acute, ambulatory, physician clinic, community, specialty, infusion, 340B, long-term care, contract pharmacies, and mail order.

## ADDITIONAL BENEFITS

- Supported creation of medication resiliency program
- Converted controlled substance order management effectively
- Standardized system payment process, adding $940K in value to contract
- Completed Specialty GPO and Consignment Program transition

"The Resource Group fully supported Ascension Rx in this business transformation including communication, project plan development, piloting, and on-site end-user support for problem resolution. With the collaboration of The Resource Group and our Ascension Rx Operations Team, the wholesaler transition had minimal disruption to operations allowing frontline staff to remain dedicated to the delivery of patient care throughout this large change implementation."

MIKE WASCOVICH // VICE PRESIDENT, MEDICATION MANAGEMENT, CHIEF PHARMACY OFFICER, ASCENSION RX